

PREVENTATIVE MAINTENANCE FOR YOUR MACHINE



BENEFITS OF RHIMA

PREVENTATIVE MAINTENANCE

- Savings on electricity costs
- Savings on total maintenance costs
- Water savings
- Lower detergent usage
- Prolongs the life span of the equipment
- Insurance against unexpected major repairs
- Elimination of unplanned costs and stoppages

For your peace of mind, Rhima will service and maintain your washing equipment at its optimum performance level, reducing the risk of an expensive breakdown.



Does my machine need regular service and maintenance?

Yes, even your Rhima dishwasher needs maintenance. You can extend the useful life of your machine by using quality original spare parts and by having the equipment regularly checked. Preventative maintenance and safety inspection service are additional safeguards to maintain the highest level of reliability.

What's covered under the warranty of my machine?

Rhima stands behind the products it sells and will repair or replace any part, which in Rhima's sole judgement is defective in material and/or workmanship. Of course conditions apply, so please refer to our general terms and conditions of sale on our website www.rhima.com.au.



Does my machine comply with HACCP guidelines?

Our experienced technicians can check whether it complies. Rhima has developed a unique monitoring program that takes safety, hygiene and operational conditions into account.



Why should I use Rhima detergents?

Rhima detergents are subject to on-going quality control to optimise results. The inconsistent high quality is specially formulated for use in Rhima washing equipment. Another advantage is that you earn rewards that can be used towards future purchases of goods and services.

Rhima specialises in one area - washing equipment.

"We are adamant that our equipment should never feel alone, especially after the warranty period has expired."



Why Rhima?

- Reliability
- Fully qualified technicians working 24/7
- On-going factory training
- Best value
- Responsive customer care
- Emphasis on environmental concerns & safety
- Vehicles all GPS navigated
- Speedy parts delivery
- Full product & liability insurance
- Long established business



MAINTENANCE OPTIONS FOR YOUR MACHINE

For Single Tank Washers

Option 1

- Clean all jets
- Calibrate chemicals if Rhima supplied
- Clean interior & exterior of machine
- Check all seals & hoses
- Electrical safety test
- General operational check
- Submit report of major work to be carried out

Duration approx 1 hour. (During Business hours only)
Total cost \$290* ex GST & parts

Option 2

- As per Option 1 above, &
 - HACCP verification program with detailed report
- Duration approx 1.5 hours. Business hours only
Total cost \$580* ex GST & parts

The image shows three pages of a maintenance report. The first page is the 'Rhima HACCP Report' with a registration number 7426. It includes a table for recording inspection details and a checklist for safety checks. The second page is 'SECTION 2 - HYGIENE' with a registration number 7426, featuring a table for recording hygiene test results and a diagram of a multi-stage machine with a note about temperature adjustment. The third page is 'SECTION 3 - OPERATIONAL' with a registration number 7426, containing a checklist for operational checks and a table for recording results.

A detailed 3 page report (Picture d)

*Service work must be pre-paid before work commences